

SOVAREL VILLAGE

Authentic Wellness & Spa — Gurugram

JOB SPECIFICATION DOCUMENT

Therapist / Healer

1. Position Overview

Position	Therapist / Healer
Department	Wellness & Therapy Operations
Location	Sovarel Village — Gurugram (Two Centres)
Reports To	Therapist Supervisor
Employment Type	Full-Time, On-site

2. Job Purpose

The Therapist/Healer is at the heart of every Sovarel guest experience — delivering our signature Ayurvedic and wellness rituals with skilled hands, warmth, and complete adherence to the Sovarel standard. This role requires genuine care for guest wellbeing, technical skill, and a willingness to train and grow across the full range of Sovarel therapies.

3. Key Responsibilities

Therapy Delivery

- Perform massages and wellness rituals with good, skilled hands, in line with the Sovarel standard way of doing every therapy.
- Maintain correct technique, pressure, sequencing, and timing across all treatments offered.
- Ensure guest comfort, safety, and hygiene throughout every session.

Guest Care & Conduct

- Interact with guests in a polite, respectful, and professional manner at all times.
- Understand and respond to individual guest needs and preferences during treatments.

Training & Skill Development

- Undergo training to gain exposure to all therapies and rituals on the Sovarel menu.
- Participate in periodic refresher trainings conducted by the Therapist Supervisor.

SOP & Hygiene Compliance

- Follow all treatment-room SOPs, hygiene protocols, and product-usage guidelines strictly.
- Maintain cleanliness and readiness of therapy rooms and equipment before and after each session.

4. Eligibility Criteria

Gender	Female
Experience	Freshers welcome; experienced candidates from luxury wellness, hotel, or spa industry preferred
Education	Certified/trained in massage therapy (formal certification preferred, not mandatory for strong practical skill)
Languages	Working knowledge of Hindi and English

Age Group	20–35 years (indicative)
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5. Skills & Attributes

- Good, skilled hands with genuine aptitude for massage and bodywork
- Polite, warm, and guest-sensitive nature
- Willingness to train and be certified across all Sovarel therapies
- Physical stamina for a therapy-intensive role
- Strong sense of hygiene, discipline, and professionalism

6. Compensation & Benefits

Fixed Salary	Best in industry, based on experience and skill assessment
Incentives	Per-session / performance-linked incentive as per company policy
Insurance	Group health insurance coverage as per company policy
Annual Bonus	Performance-linked annual bonus
Accommodation	Company-provided accommodation
Other Benefits	Structured training across all Sovarel rituals, career progression pathway

7. Growth Path

Therapists demonstrating strong skill and consistency are considered for Senior Therapist and, eventually, Therapist Supervisor roles.